



TITLE VI Complaint Form
 Bloomington-Normal Public Transportation System
 Office of Civil Rights

B-NPTS is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by the Title VI of the Civil Rights Act of 1964, as amended. Title VI complaints must be filled within 180 days from the date of the alleged discrimination.

The following information is necessary to assist us in processing your complaint. If required any assistance in completing this form, please contact the Title VI Coordinator by calling (309) 829-1124. The completed form must be returned to Dave Anderson, Interim General Manager, Bloomington-Normal Public Transportation System, 351 Wylie Dr, Normal, IL 61761.

Name:	Phone:
Street Address:	Alt Phone:
	City, State & Zip Code:
Person(s) discriminated against (if someone other than complainant):	
Name(s):	
Street Address, City, State & Zip Code:	

Which of the following best describes the reason for the

alleged discrimination to place? (Circle one)

Date of Incident: _____

- Race
- Color
- National Origin (Limited English Proficiency)

Please describe the alleged discrimination incident. Provide the names and title of all Metro employees involved if available. Explain what happened and whom you believe was responsible. Please use the back of this form if additional space required.

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Complete reverse side of form

